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Attorneys for Plaintiffs DAREN HEATHELRY and
IRMA RAMIREZ

UNITED STATES DISTRICT COURT
NORTHERN DISTRICT OF CALIFORNIA

10 DAREN HEATHERLY and IRMA)
11 RAMIREZ, each an individual,)
12 Plaintiffs,)
13 v.)
14 MAIL BOXES ETC.; ERIC AND LINNEA)
15 ALEXANDERSON, TRUSTEES OF THE)
16 ALEXANDERSON FAMILY 2001)
17 TRUST; JON W. LEE, an individual dba)
18 MAIL BOXES ETC.; and KENNETH)
19 TOM, an individual dba MAIL BOXES)
ETC.,)
Defendants.)

**TO: DEFENDANTS - JON W. LEE, an individual dba MAIL BOXES ETC.; and
KENNETH TOM, an individual dba MAIL BOXES ETC.**

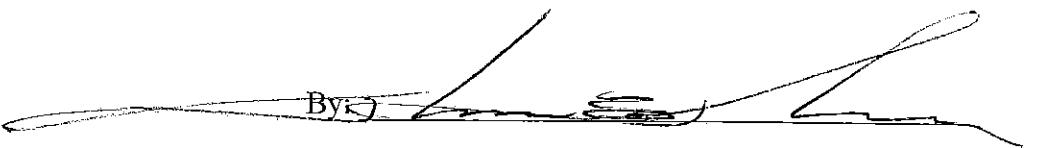
23 This summons and complaint are being served pursuant to Section 415.30 of the
24 California Code of Civil Procedure and Section 4(e)(1) of the Federal Rules of Civil Procedure.
25 Your failure to complete this form and return it to my office within (20) days may subject you (or
26 the party on whose behalf you are being served) to liability for the payment of any expenses
27 incurred in serving a summons on you in any other manner permitted by law.

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If you are being served on behalf a corporation, unincorporated association (including a partnership), or other entity, this form must be signed by you in the name of such entity or by a person authorized to receive service of process on behalf of such entity. On all other cases, this form must be signed by you personally or by a person authorized by you to acknowledge receipt of summons. Section 415.30 provides that this summons and other documents are deemed served on the date you sign the Acknowledgment of Receipt below, and you return this form to my office.

Dated: April 13, 2011

THOMAS E. FRANKOVICH,
A PROFESSIONAL LAW CORPORATION


By: 
THOMAS E. FRANKOVICH

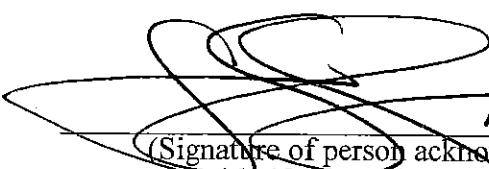
Attorneys for Plaintiffs DAREN HEATHERLY and IRMA
RAMIREZ

ACKNOWLEDGMENT OF RECEIPT

This acknowledges receipt of:

1. A copy of the summons and of the complaint.

Date of receipt: 4/20, 2011


Attorney
(Signature of person acknowledging receipt,
with title if acknowledgment is made on
behalf of another person)

Date this form is signed: 4/20, 2011

G. Diana Givens
(Type or print your name and the name of
entity, if any, on whose behalf this form is
signed)
Attorney for Jon W. Lee
dba Mail Boxes Etc.